



DIALOGIC DECISION-MAKING

Led by Jane Ball

4 x online sessions via Zoom
8am to 10.30am UK - 10th, 17th, 24th Sept & 24th Oct '24

**A practical approach to the process of decision-making,
particularly in the context of organisations**

Certified by Academy of Professional Dialogue



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Who is this course for, what will you learn and how will it help?

This course takes **a practical approach to the process of decision-making**, particularly in the context of organisations. Anyone working in an organisation will find value in understanding and then practicing a dialogic approach to making decisions. Similarly, coaches and consultants who work with individuals, teams or organisations will find greater clarity about how to help others in making effective decisions.

The deliberate focus of this course is **decision-making within the context of organisations** because we live in an era of organisations. Almost everything we do, from birth to death, is managed or regulated by organisations – including our food, housing, health, transport, education, employment, money, recreation, and entertainment. Organisational decisions affect everyone every day. Organisations pay their staff to make decisions and act on their behalf, and the leadership often provides training and instruction on how to do so. This course in Dialogic Decision-Making is a significant step beyond a do and don't set of rules, or a simplistic five steps to the right decision. It opens the door to **a deeper understanding of what is involved in making decisions** with others within the structure of an organisation.

We recommend taking the **Dialogic Engagement** course prior to the Dialogic Decision-Making course. The Dialogic Engagement course concentrates on how we talk together, placing Dialogue in a continuum of communication skills needed to manage ongoing activities and to introduce change into organisations.

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The small print: There will be a maximum of 12 participants in the course to ensure there is time to explore everyone's questions and situation and learn together. We also require a group of at least 8 to create the dynamic for live learning. Therefore, we reserve the right to postpone the course if there are fewer than 8 participants. You will receive a full refund if the alternative dates are not convenient for you. As we invite and register participants, we are balancing this maximum and minimum number, with a small margin for error! Therefore, once you have booked, please commit fully to participating and only cancel in extreme circumstances as your withdrawal may lead to the postponement of the course.

Payment is made in £ sterling (the quoted figures are based on current conversion rates). We use the Big Mac index to calculate the fees in some countries.

Thank you for your understanding.